

Case Management/Social Work Intern

Operation Ward 57 || Honor & Courage Program || Seattle/Tacoma, WA

Background:

Launched as a program of Operation Ward 57 on September, 11th, 2012, the Honor & Courage team consists of volunteer wounded Heroes, veterans, and social workers to serve as caseworkers/mentors to offer much needed support, compassion and motivation to those who are currently struggling with their injuries both seen and unseen. These wounded Heroes have healed from their own difficult injuries and have learned to cope with issues like PTSD, TBI, medical issues and more and can provide peer support and guidance to those who need it. <http://www.operationward57.org/programs/honor-courage/>

Job Summary:

The principle task of the intern is to empower wounded, injured or ill veterans, their families and those who aid in their recovery, to access available opportunities and resources that develop each person's potential. The program is designed to provide students enrolled in a wide variety of educational institutions at a graduate level, with non-paid social work/case management work opportunities in their field to develop skills and knowledge while still in school. To be eligible, applicants must be accepted for enrollment or currently enrolled and seeking a degree (diploma, certificate, etc.) in a qualifying educational institution, on a full or half-time basis.

Reports to:

Executive Director & Honor & Courage Program Director

Responsibilities:

Services include case management, advocacy, continuing support, and coordination of linkages to other appropriate community, VA or non-governmental service providers and/or agencies as needed. Interns will identify the veterans' needs and strengths. Uses clinical training, insight, and experience to interpret data and to identify viable management options. The incumbent may be responsible to assess high risk factors or conditions; including suicidality, homicidality, PTSD, TBI, acute need for hospitalization, and need for community services. The incumbent will independently develop an assessment of the veteran and will include collaboration with the Honor & Courage team, if necessary.

Duties Include:

- Conducts initial interviews identifying those clients who require intervention
- Phone and In Person Case Management
- Community and Home Visits or Travel Assistance to Appointments
- Gathers resource information from a variety of sources
- Crisis Management
- Observes or briefly questions veterans and families about the nature of their problem
- Acting as a liaison, he/she informs Honor & Courage team of their interests or concerns

- Provides patient education and information regarding organization benefits as well as benefits in the community
- Expected to document work activity accurately and concisely and in compliance with school and organization policies and procedures
- Assist with non-social work related activities for the Organization as needed, such as administrative tasks, special events, etc.

Learning Objectives:

1. Learn core services provided to Veterans and their families or caregivers.
2. Develop resourcefulness and the ability to work independently within different situational contexts, ranging from regular services to emergency situations.
3. Develop effective communication and cultural competency with people from a variety of cultures, education levels and backgrounds.

Requirements:

- Professional demeanor
- Reliable and flexible
- Ability to exercise discretion and use sound judgment when handling confidential information and issues
- Excellent communication and writing skills
- Organized with attention to detail
- Able to work independently and under pressure in a fast-paced scenario
- An interest in veteran related issues
- Creativity and initiative to follow through on projects
- Strong desire to help people and enthusiasm for working in a military/veteran setting
- Computer literacy – access to computer and internet
- Valid Driver's License
- Cell Phone
- Military ID preferred but not required

Time Commitment:

Up to 10-15 hours per week. Ability to work independently from home or come to office. Hours are flexible and may require work on weekends and around holidays.

How to Apply:

Please submit resume and cover letter to volunteer@operationward57.org and include SOCIAL WORK INTERNSHIP in the subject line; or mail to Operation Ward 57, PO Box 80055, Seattle, WA 98108. No phone calls please. Applicants are encouraged to respond as soon as possible.

Operation Ward 57

(<http://www.operationward57.org>)